

Clifton Springs Golf Club

Club Advantage Rewards Program – Summary Terms & Conditions

1. Eligibility

Participants must be 18 years of age or older and complete a rewards membership application. Participation in the Program does not constitute membership of Clifton Springs Golf Club unless separately applied for and approved under the Club Constitution.

2. Earning Points

Members may earn reward points on eligible purchases and activities at Clifton Springs Golf Club including, but not limited to food and beverage purchases, bar purchases, gaming machine activity (where applicable), and promotional activities or other participating services.

The Club determines the rate at which points are earned and may vary these rates from time to time. Points may not be earned on excluded purchases or transactions as determined by the Club.

3. Points Value

Reward points have no cash value, cannot be transferred, sold or exchanged, and may only be redeemed for approved goods or services at Clifton Springs Golf Club.

The Club reserves the right to determine eligible redemption items.

4. Points Expiry

Unless otherwise stated, reward points expire 12 months after the date they are earned if not redeemed. Expired points will be automatically removed from the member's account.

5. Membership Tiers

The Program may include tier levels such as Bronze, Silver, Gold and Platinum.

Tier qualification levels and benefits may include discounts, bonus points, birthday rewards, promotional offers or event invitations.

Tier structures and benefits may change from time to time.

6. Responsible Gambling

Participation in gaming activities is voluntary and conducted in accordance with Victorian gaming legislation.

Clifton Springs Golf Club supports responsible gambling practices and provides access to responsible gambling information and support services.

7. Card Use

Members must present their rewards card at the time of purchase or play in order to earn points.

Members are responsible for safeguarding their card and must not allow another person to use their card.

Lost cards should be reported to the Club.

8. Program Changes

Clifton Springs Golf Club reserves the right to modify the structure of the Program, change the rate at which points are earned or redeemed, alter membership tiers or benefits, and introduce or remove promotions or rewards.

Where practicable, the Club will provide reasonable notice of significant changes.

9. Suspension or Cancellation of Membership

The Club may suspend or cancel a member's participation in the Program if the Program is misused, fraudulent or inappropriate activity occurs, the member is excluded or banned from the venue, or the member breaches Club policies or these Terms and Conditions.

Any points held by a suspended or cancelled member may be forfeited.

10. Privacy

Personal information collected for the Program will be used for the administration of the Program and may be used to provide marketing communications from the Club. Members may opt out of marketing communications at any time.

11. Program Discretion Clause

Clifton Springs Golf Club reserves the right to modify, suspend or terminate the Advantage Rewards Program at any time at its sole discretion.

This includes, but is not limited to changing the way points are earned or redeemed, changing membership tiers or benefits, removing or introducing rewards, or suspending or discontinuing the Program entirely.

Where reasonably practicable, the Club will provide notice of significant changes.

Participation in the Program after any change to the Terms and Conditions constitutes acceptance of those changes.

12. Acceptance

By applying for or participating in the Advantage Rewards Program, members acknowledge that they have read and agree to be bound by these Terms and Conditions.

Full Terms and Conditions are available at Clifton Springs Golf Club or on the Club website.