



PRIVACY POLICY

CLIFTON SPRINGS

golf club

We Respect Your Privacy

Clifton Springs Golf Club values your privacy and is committed to protecting your personal information in accordance with the Privacy Act 1988 (Cth).

What We Collect

We may collect the following personal information:

- Name, contact details, and date of birth
- Membership and participation details
- Payment and transaction information
- Communication history with the Club
- Information required under gaming, liquor, or AML/CTF laws

In limited cases, we may also collect sensitive information such as health details (for sport participation) or police/working-with-children checks for staff and officials.

How We Collect It

Your information may be collected through:

- Membership applications or renewals
- Online interactions or website visits
- Participation in events, promotions, or competitions
- Employment or volunteer processes
- Legal compliance requirements (Liquor, Gaming, AML/CTF, etc.)

How We Use It

Your information helps us to:

- Provide goods, services, and membership benefits
- Comply with laws and regulatory obligations
- Manage loyalty programs and promotions
- Communicate updates, offers, and club news (if you've opted in)

We do not sell or share your information with unrelated third parties.

Storage and Security

We take reasonable steps to secure your information and destroy it when no longer needed. However, we cannot guarantee protection against all unauthorised access.

Access and Corrections

You may request access to or correction of your personal information by contacting the Venue Manager. Access may be restricted if required by law.

Complaints

If you have a privacy complaint, please contact the Venue Manager. We will respond promptly, generally within 30 days. If you're not satisfied, you may contact the Office of the Australian Information Commissioner at www.oaic.gov.au.

Website Use

Our website may use cookies to enhance your experience. We may collect general analytics data (browser type, pages visited, etc.) but do not identify individuals. Links to external sites are not covered by this policy.

Contact Details

Venue Manager: Danny Zernich

Clifton Springs Golf Club
92-94 Clearwater Drive, Clifton Springs VIC 3222
Phone: (03) 5251 3391
Email: gm@cliftonspringsgolfclub.com.au